

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TERRY LEE WHITIS

COMPLAINANT

VS.

JACKSON PURCHASE ELECTRIC COOPERATIVE  
CORPORATION

DEFENDANT

CASE NO. 95-108

ORDER TO SATISFY OR ANSWER

Jackson Purchase Electric Cooperative Corporation ("Jackson Purchase") is hereby notified that it has been named as defendant in a formal complaint filed on March 20, 1995, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Jackson Purchase is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 28th day of March, 1995.

PUBLIC SERVICE COMMISSION

  
Chairman

  
Vice Chairman

  
Commissioner

ATTEST:

  
Executive Director

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TERRY LEE Whitis  
(Your Full Name)

COMPLAINANT

VS.

Jackson Purchase E.C.C.  
(Name of Utility)

DEFENDANT

C O M P L A I N T

The complaint of TERRY LEE Whitis respectfully shows:  
(Your Full Name)

(a) TERRY LEE Whitis  
(Your Full Name)

R#1 Box 278 Box 2, Ky 42027  
(Your Address)

(b) Jackson Purchase E.C.C.  
(Name of Utility)

2900 Irvin Cobb Dr. Paducah, Ky 42001  
(Address of Utility)

(c) That: \_\_\_\_\_  
(Describe here, attaching additional sheets if

\_\_\_\_\_  
necessary, the specific act, fully and clearly, or facts

\_\_\_\_\_  
that are the reason and basis for the complaint.)

95-108

RECEIVED  
MAR 20 1995  
PSC Consumer Services

RECEIVED  
MAR 20 1995  
PUBLIC SERVICE  
COMMISSION

Formal Complaint

TERRELL LEE WHITE vs Jackson Purchase E.P.C.  
(Your Name) (Utility Name)

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Wherefore, complainant asks He can't believe why,  
(Specifically state the

we'd have to pay the bill and they can't  
(relief desired.)

produce meter to be tested when we asked for the  
meter be tested just after we went down there  
for a meeting. Furthermore how is the

consumer to know if meter is running slow  
or not.

Dated at Bora, Kentucky, this 15 day  
(Your City)

of March, 1995.  
(Month)

\_\_\_\_\_  
(Your Signature)

no

\_\_\_\_\_  
(Name and address of attorney, if any)

Jerry & Jennifer White

CH 1 84-278

Borg, Ky 4027 502 658-3598

RECEIVED

MAR 20 1995

PUBLIC SERVICE  
COMMISSION

Jackson Purchase E.C.P.

We purchased a double wide trailer Oct. of 1992. Brought this particular home because of energy efficiently. Last year the electric bill was running higher than expected so in October of 93 we put gas heat in. That was the year we had bad weather lots of snow and cold temperature, the light bill level off to 80<sup>00</sup> to 100<sup>00</sup> and continued to go on down. We feel like since they lost their case with Paducah Power and putting in gas heat which we didn't let them know, they made the decision on that.

They put in a faster meter we was told and we used around 200 kilowatts less. When we mention that Mr. Stiles looked at his Secretary. Then asked why the meter reading we was told to keep for our records that showed up on the door read 70359 then when we received the bill it read 70347. Asked why and the Secretary said must get bounced in truck which earlier Mr. Stiles said no way the meter they pull could bounce around.

Took this to Jackson Purchase said they had to do this or they'd get fined for not checking meters every so often. Said we'd

have to pay, 405.<sup>24</sup> on our February statement. if not would come out, place a card notice on door, have so many days to pay it or lights would be turned off.

Jerry, asked how could you expect someone to pay 405.<sup>24</sup> in one month time when it accumulated over a year and when we have never missed a payment in the 27 years we been with them.

Mr. Stiles said if meter hadn't been corrected and sent back out on truck he'd have the meter there so we could see how it proved 65.63 % slow. No meter or no mention of meter when we got there. We requested that they send meter to PSC and the meter be tested again and now they say it has been junked immediately.

We feel like this matter boils down to us putting in gas heat which really cut our bill down.

Jerry "Pauline White"  
(Jennifer)